

## **GENERAL INFORMATION & CONDITIONS**

### **RESERVATION**

As a passenger, you are encourage to carefully examine your ticket, particularly the conditions of contract and notice.

Blue Sky Travel is not responsible for error after 24 hours of delivery: Ticket, Visa, Tour Voucher. Should you discover any discrepancies, or have any concerns. please call us immediately.

Ticket and Visa and Tour Voucher to all Destination : Customer must check for Correct Name , Birthday & Date imprint on Ticket – Visa document – Tour voucher. Blue Sky Travel not responsible for error after 24 hours of delivery.

All fee will apply for correction Name, Date travel, Visa, Tour Voucher – After 24 hour of deliver.

All tours is non refundable. Air lines ticket is non refundable.

### **CHECK-IN**

May we suggest you to arrive at the airport THREE hours prior to flight departure, so all necessary departure requirements can be completed within sufficient time.

### **CANCELLATION**

Written notice of cancellation must be received by Blue Sky Travel either by mail, fax, or email. Oral cancellation by phone will not be acceptable.

All tours is non refundable. Air lines ticket is non refundable.

In addition to the above stated cancellation charges, if tickets for airlines, cruises or trains have already been issued or final confirmation has been received at the time of cancellation , the traveler will be assessed an additional airline, cruise line, or train cancellation penalty and service charge pursuant to the supplier's rules and regulations.

Blue Sky Travel reserves the right to issue airline tickets immediately upon receipt of your tours deposit.

### **TOUR FARE INCLUDES: (Fare is in US dollars, per person)**

#### **Air Transportation:**

#### **Land Only Package**

Passengers are responsible for their own roundtrip international air from your hometown in the USA.

Special airfares from your hometown are available with the purchase of these tour series. Please check this site for up-to-date offers. Offered prices are good only with the concurrent purchase of these tour series. A 60-day advance purchase is required at the offered prices.

Please see your chosen itinerary for arrival and departure cities.

Land Only passengers are responsible for arrival transfer (to hotel) and departure transfer (from hotel).

- Hotel check-in time is 2:00pm on the 1st day of the tour

- Hotel check-out time is 11:00am on the last day of the tour

Land with Air Package

Passengers that elect to purchase roundtrip international air along with the land/cruise tour package – a round trip international economy class air ticket from the gateway city will be included with the tour. Gateway cities are Los Angeles, San Francisco, and New York. Passengers that elect to purchase their own US domestic add-on air to the gateway city do so at their own risk; Blue Sky Travel reserves the right to change international airline used without prior notice.

Air carrier and routing is at the discretion of Blue Sky Travel

Fuel surcharges are included in the advertised international airfare and are at risk to change throughout the year at the discretion of the airlines. Please make sure to check this site for the most up-to-date prices.

All government taxes/fees associated with airline tickets are also included in the advertised international airfare and are at risk to change throughout the year at the discretion of the relevant government authority. Up-to-date taxes/fees can be found in this site

#### **Hotel Accommodations:**

Hotel accommodations are based on two adults sharing one twin bedded room, double occupancy. Triple room accommodations are allowed on some of our tour programs and subject to availability upon request.

Solo traveler or customer who occupies his/her own room is required to pay a single room rate. Single room is subject to availability upon request

When the hotel listed in the tour is not available, a similar category hotel will be substituted without prior notice.

Sightseeing

While the sightseeing program is specified in the itinerary, its final arrangement will be determined by the local tour escort based on local circumstances which are beyond the control of Ritz Tours, such as weather, acts of God, dangers, incidents at sea, fire, break down in machinery or equipment, acts of government or authorities and wars under local condition. However, we will adhere to the original itinerary as accurately as possible.

Air-conditioned ground transportation

Tour Manager

A tour manager throughout China, Asia, India and Egypt is automatically included in all tour programs when the group has more than 10 persons (Exception: Minimum six persons for Premiere Series). Hong Kong portion (if applicable) for all tour series is escorted and hosted by our Hong Kong office.

All city packages, independent packages, extensions, and Dubai portion are locally hosted

## **GENERAL CONDITIONS**

Unused Tour Features: Any unused tour features either on air or ground transportation or for land arrangements are not refundable or exchangeable.

#### **Tour Price Guarantee:**

All tour prices in our brochure and website are in US dollars and are based on rates and costs in effect at the time of printing the brochure or posting on the website.

Tour price is guaranteed once Blue Sky Travel has received your Full Payment. All prices are subject to change without prior notice and any price quoted for intended tours and travel arrangements are not deemed as contractual until the full payment has been received.

Only currency surcharges, airline fuel surcharges and government imposed taxes/fees, cost increases by local handling agencies, or flight schedule changes which require additional nights and cost to be added to the package will result in an additional charges to each passenger.

### **Departure Guarantee:**

All tours are guaranteed departures with a minimum of 6 adult passengers. When the total number of tour members should fall below ten persons, then Blue Sky Travel reserves the right to operate as a locally hosted tour.

### **Health:**

To ensure the smooth operation of the tour, Blue Sky Travel recommends that travelers be in good health. Please consult your physician regarding your wellness and ability to travel long distances. Any physical or mental disability which requires special treatment or attention must be reported to Ritz Tours at the time of reservation. Blue Sky Travel will make reasonable efforts to accommodate the special needs of disabled participants, but is not responsible for any denial of services by carriers, hotels, restaurants, or other suppliers. Tour buses are not equipped with wheelchair ramps. Wheelchairs and walkers cannot be carried on tour buses, due to space limitations. We regret that we cannot provide individual assistance to a tour member for walking, getting on/off tour buses and other transportation vehicles, or other personal needs. A qualified travel companion must accompany travelers who need assistance.

Blue Sky Travel reserves the right to exclude passengers who are physically or mentally unfit to undertake long trips, in the interest of the whole tour group.

### **Baggage:**

#### **CARRY-ON BAGGAGE**

\*Each passenger may carry, without additional charges, one piece of hand baggage suitable for placing in the closet overhead compartment or under the passenger's seat, provide that the maximum dimensions shall not exceed 22x14x9 inches in size and 7kg or 15 lb in weight ( this carry-on apply for international flight only, such as EVA, China Air, Cathay Pacific, Asiana Airline, Korean Air ) Customer responsible to call Airline for baggage allowance and lbs .

#### **BAGGAGE FOR CHECK-IN**

\*Each passenger may check-in 2 pieces, each baggage shall not exceed 23 kg (50lb), Maximum dim. 159cm (62 inches) per piece. ( information for the Baggage check-in is not update, please consult Airlines for the most update Baggage information. ) ( Customer responsible to call Airline for baggage allowance and lbs ).

\* Baggage is at the owner's risk throughout and baggage insurance is recommended. Blue Sky Travel is not responsible for loss, theft, damage or delay to passenger's luggage.

\* Baggage allowance varies by airline and is subject to change at any time. Additional baggage charges may apply. For up to date baggage allowance restrictions, always check with the appropriate airline for the latest regulations prior to departure ( Customer responsible to call Airline for baggage allowance and lbs ).

\* Baggage allowance in China and Asia domestic flights is restricted to one piece only and not to exceed, ,estimate 44 lbs or 20 kg ( Customer responsible to call Airline for baggage allowance and lbs ).

\* Some airlines may impose additional charges for checked baggage. Please contact your airline or refer to its website for detailed information regarding your airline's checked baggage policies.

\* Excess baggage charge and insurance are at the owner's responsibility ( Customer responsible to call Airline for baggage allowance and lbs ).

### **Travel Documents /e-Tickets:**

In general, all travel documents will be sent to you 21 days prior to departure via 2nd day priority. Overnight delivery can be arranged at additional cost. If we obtained the entry visa for you, the passport will be sent with the travel documents.

**Passport:**

All customers' passports must be valid for at least 6 months from the return date of your trip. Please consult Blue Sky Travel Agent if you have a non-US passport.

**Entry Visa:** We assume you hold a valid US passport

No entry visa required for US passport holders going to: Thailand (up to 30 days), Japan (up to 90 days), Singapore (up to 90 days), Malaysia (up to 90 days), and United Arab Emirates (for stay up to 30 days, may obtain visa at the port of entry for no fee).

Entry visa is required for US passport holders going to China, Cambodia, Vietnam, Egypt, and India.

If you are applying for your own visa, a copy of your passport and entry visa should be sent to Blue Sky Travel. All documents and tickets will be issued under your passport name.

The visa fee is non-refundable for any reason and is subject to change at any time.

Blue Sky Travel is not responsible when you are denied entrance for any reason at any foreign country, even if you have a valid passport and visa.

Visa requirements may change at any time. The up-to-date requirements may be found in this site.

**Shopping:**

To meet your shopping needs, certain shopping stops during the tour have been arranged by the local handling agency. Although Blue Sky Travel tour managers will be happy to assist you with any shopping requirements, we do not take any responsibility for any items purchased at shops on the tour. Any after sales correspondence must be between the customer and the shops.

**Client Privacy:**

Blue Sky Travel will not discuss or disclose any details of our clients' trip with any third party other than the clients' authorized agent, the airlines, hotels, and land & cruise operators.

**Claims and Complaints:**

If a client has a complaint against Blue Sky Travel during the tour concerning any part of the services provided by Blue Sky Travel, the client must inform the tour manager or local guide at the earliest opportunity to allow the grievance to be resolved. If satisfaction cannot be reached through these means on tour, then further complaints must be put in writing to our office, quoting your booking number, at the earliest opportunity and no later than 30 days after your return.

**Errors and Omissions:**

Although Blue Sky Travel makes a concerted attempt to verify the accuracy of statements made herein, Blue Sky Travel is not responsible for typographical or printing errors, omissions or unintentional misrepresentations made in this brochure or on the website.

Availability of tour packages at listed prices in the brochure is limited, and at the time you purchase your tour, prices may be changed. For the latest tour details and pricing, please check our website. [www.blueskytravelticket.com](http://www.blueskytravelticket.com)

## **RESPONSIBILITY**

Blue Sky Travel, as Travel Agent, acts only as an agent for contracted services. All travel arrangements included in this trip are made on participant's behalf upon the express condition that neither Blue Sky Travel nor its agents shall be liable or responsible in the absence of its (or their) negligence for any direct, indirect, consequential harm, or irregularity of any kind which may be accessioned by reason of any act or omission of any person or entity, including without limitation, any act of negligence or breach of contract of any third party such as an airline, train, motor coach, private car, cruise vessel, boat, or any other conveyance, hotel, sightseeing provider, local ground-handler, restaurant, etc., which is to or does supply any goods or services for this trip. Participant understands that Blue Sky Travel neither owns nor operates such third party suppliers and accordingly agrees to seek remedies directly and only with those suppliers and not hold Blue Sky Travel responsible for their acts, omissions or commissions. Without their limiting the foregoing, Blue Sky Travel agents are not responsible for any losses or expenses due to delay or changes of schedule, over booking of accommodations, default of any third parties, sickness, weather, strike, acts of God, acts of terrorism, force majeure, acts of government's civil disturbances, war, quarantine, customs regulations, epidemics, criminal activity or for any other cause beyond its control. All such losses or expenses have to be borne and paid for by the participant.

Blue Sky Travel accepts no responsibility for value, reliability, quality or authenticity of any goods purchased while on tour or for any mailing, freight or shipping arrangements.

Blue Sky Travel reserves the right to decline to accept, or retain any person as tour participant, should such person's health, mental condition, physical infirmity or general deportment impede the operation of the tour or the rights, welfare or enjoyment of other tour participant.

Blue Sky Travel reserves the right to substitute hotels, and alter the itinerary, withdraw any tour and make any desirable alteration for the convenience of the operation of tours. Blue Sky Travel reserves the right to cancel the tour prior to departure for any reason. Liability for such cancellation is limited to full refund of money received by Blue Sky Travel, and this will constitute full settlement with the tour member.

Baggage is carried at owner's risk and baggage insurance is recommended. Blue Sky Travel is not responsible for loss, theft, damage or delay to passenger's luggage .

Blue Sky Travel is not responsible for typographical or printing errors or omissions in this website .

Blue Sky Travel accepts no responsibility for cost, which may occur as a result of a participant failing to secure adequate insurance coverage, which coverage is highly recommended. Generally, your health insurance does not cover expenses outside the USA.

Blue Sky Travel is not responsible for participant's visa or passport requirements, nor will a refund of unused services be made, nor reimbursement of any additional expenditure if a participant is denied entry to a country for this or any other reason.

The general conditions under which you agree to utilize the services of Blue Sky Travel may not be amended in any way, except in writing, by an authorized officer of Blue Sky Travel. By utilizing the services of Blue Sky Travel, you agree that the exclusive venue for all claims shall be the County of Los Angeles, State of California, and such claims shall be determined according to the laws and jurisdiction of the State of California .

The issuance of tickets and vouchers shall be deemed to be consent to the above terms and conditions .

## Class Action Waiver

**THIS CONTRACT CONTAINS A BINDING CLASS ACTION WAIVER PROVISION WHICH AFFECTS YOUR LEGAL RIGHTS AND MAY BE ENFORCED BY THE PARTIES TO THE CONTRACT .**

This contract provides for the exclusive resolution of disputes through individual arbitration on tour purchaser's or tour participant's own behalf instead of through any class action. Even if the applicable law provides otherwise, tour purchaser or tour participant agrees that any arbitration against Blue Sky Travel whatsoever shall be litigated by tour purchaser or tour participant and not as a member of any class or as part of a class action, and tour purchaser or tour participant expressly agrees to waive any law entitling tour purchaser or tour participant to participate in a class action.

The general conditions under which you agree to utilize the services of Blue Sky Travel may not be amended in any way, except in writing, by an authorized officer of Blue Sky Travel. By utilizing the services of Blue Sky Travel, you agree that the exclusive venue for all claims shall be the County of Los Angeles, State of California, and such claims shall be determined according to the laws and jurisdiction of the State of California. The issuance of tickets and vouchers shall be deemed to be consent to the above terms and conditions .

## Important note on taxes, fees, and fuel surcharges

The United States Department of Transportation mandates that airline fuel surcharges and all government taxes/fees be included in the advertised price of any tour package that includes airfare. However, it is a fact that airlines and relevant government agencies periodically change these amounts throughout the year at their sole discretion. Please keep in mind that Blue Sky Travel has included fuel surcharges and all government taxes/fees in our brochure and website based on the print date and post date. Being under deposit does not constitute a price guarantee. You will be responsible for any price increases due to changes in fuel surcharges/taxes/fees unless you have paid in full for your tour package.

\*\* Note: Our company reserves the right to change the Journey to guarantee a successful trip \*\*

\*\* For terms and conditions, please visit our website: [www.blueskytravelticket.com](http://www.blueskytravelticket.com) \*\*

## **Blue Sky Travel & Tours**

**Web Site: [www.blueskytravelticket.com](http://www.blueskytravelticket.com)**

**9061 Bolsa Ave. Suite 201, Westminster , California 92683**

**Tel. 714 – 895 – 5411 \*\* Nguyễn, Tony Tuấn ( Tours & Sales Manager )**